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**VIA ELECTRONIC FILING**

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July 29, 2022

Ms. Cynthia Brown, Chief  
Section of Administration  
Office of Proceedings  
Surface Transportation Board  
395 E Street SW  
Washington, DC 20423

ENTERED  
Office of Proceedings  
July 29, 2022  
Part of  
Public Record

**RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service—Railroad Reporting.**

Dear Ms. Brown:

Pursuant to the Board's May 6 decision in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20 as modified in accordance with the Board's June 16 decision as well as our supplemental employment information for June 2022.

Sincerely,

A handwritten signature in blue ink, appearing to read "T. Owsley".

Travis Owsley  
Senior General Attorney

**CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance**

Attachments

# BNSF Service Recovery Plan

## Key Performance Indicators



|                           | Baseline<br>(March 4, 2022) | Current <sup>1</sup> | Progress Against<br>Baseline                                                                 | Target |
|---------------------------|-----------------------------|----------------------|----------------------------------------------------------------------------------------------|--------|
| Overall Velocity          | 24.4 mph                    | 25.5 mph             | +5%       | 26 mph |
| Terminal Dwell            | 28.8 hrs                    | 27.4 hrs             | -5%       | 26 hrs |
| Local Service Performance | 87.6%                       | 85.3%                | -2.6%     | 90%    |
| On Time Performance       | See Next Slide              |                      |                                                                                              |        |
| Average Trains Holding    | 147.3                       | 179.9                | +22.1%  | 95     |

<sup>1</sup> The data in this column reflects the data BNSF reported on July 27, which reflects performance in the week ending July 22.

# BNSF Service Recovery Plan

## Key Performance Indicators



|              | Baseline | Current | Progress Against Baseline | Target |
|--------------|----------|---------|---------------------------|--------|
| Intermodal   | 66.9%    | 65.1%   | -1.8pp ↓                  | 70.0%  |
| Coal Unit    | 66.6%    | 68.8%   | +2.2pp ↑                  | 75.0%  |
| Merchandise  | 46.9%    | 56.5%   | +9.6pp ↑                  | 63.0%  |
| Grain Unit   | 62.7%    | 56.7%   | -6.0pp ↓                  | 75.0%  |
| Crude Unit   | 46.1%    | 60.9%   | +14.8pp ↑                 | 70.0%  |
| Auto Unit    | 52.0%    | 53.8%   | +1.8pp ↑                  | 63.0%  |
| Ethanol Unit | 18.0%    | 22.4%   | +4.4pp ↑                  | 50.0%  |