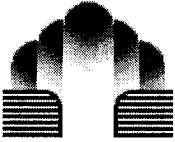


13602



Brian O'Boyle/STB
09/18/2008 03:40 PM

To Vicki Rutson/STB@STB, Phillis Johnson-Ball/STB@STB
cc Rudy Saint Louis/STB@STB
bcc
Subject one more comment

Rail Customer and Public Assistance

Submitted 09/18/2008 02:58:17 PM

Issue Type: *

- ☒ New US Railroad Issue
☐ Feedback

First Name: *

Middle Name:

Last Name: *

Bill

Paymaster

Company:

Position:

Phone Number: *

FAX Number:

Email Address: *

Commodity:

billnceleste@yahoo.com

Region: *

- ☒ Midwest
☐ Northeast
☐ South
☐ West

Issues:

- ☐ Rail Service
☐ Rate Level/Increases
☐ Car Supply
☐ Demurrage Charges
☐ Fuel Surcharge
☐ Information Request
☒ Other

Railroads Involved:

CN acquisition of EJ&E Railway.

Location of Problem:

Name of Industry at Location:

Serving Rail Carrier at Location:

Dates Problem Occurred:

Comments:

We do not want this to happen. We move and live here to be away from train ect.....

Permission given to contact the rail carrier(s)?

- ☒ Yes
☐ No