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Admitted in FL & CO

September 23, 2022

Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

Re: Docket No. EP 770 (Sub-No. 1), *Urgent Issues in Freight Rail Service—Railroad Reporting*

Dear Ms. Brown:

Pursuant to the Board's May 6, 2022 order in the above-captioned proceeding, enclosed please find CSX Transportation Inc.'s ("CSXT") bi-weekly service progress report providing updates on each of the key service performance indicators identified in CSXT's revised service recovery plan.

CSXT has now reached or exceeded 4 of its 6 key service performance targets. Manifest OTA within 24 hours (STB Metric 7(i)) rose from 72% to 80% for the week ended September 16 to reach CSXT's target level for the first time. Velocity also improved substantially, moving to 25.0 mph (against a 23.5 mph target). Terminal dwell continues to fall and is now less than an hour from CSXT's target of 22 hours, while Industry Spot and Pull (STB Metric 5) remains at 84%, right up against CSXT's 85% target. Unit Train OTA within 24 hours (STB metric 7(ii)) and Intermodal OTA within 24 hours (STB metric 7(iii)) both remain above target levels.

Also enclosed is data regarding the daily average number of employees not available for service and the cause for such unavailability, as directed by the Board's June 13, 2022 order. CSXT's average daily Active T&E population and availability numbers continue to rise, with average daily Active T&E showing a meaningful increase to 6838.

Sincerely,

A handwritten signature in blue ink that reads "John P. Patelli".

John P. Patelli

Key Service Performance Indicators

	STB Terminal Dwell	STB LOR Velocity	Industry Spot and Pull STB Metric 5	Manifest TPC 24 Hrs STB Metric 7(i)	Unit Train OTA 24 Hrs STB Metric 7(ii)	Intermodal TPC 24 Hrs STB Metric 7(iii)
<i>Week Ended</i>						
5/27/2022	25.4	20.9	83%	66%	92%	95%
6/10/2022	24.7	21.5	80%	71%	90%	97%
6/24/2022	26.2	21.1	77%	64%	87%	98%
7/8/2022	26.0	22.1	77%	68%	92%	98%
7/22/2022	24.6	22.2	80%	70%	93%	100%
8/5/2022	25.1	22.4	78%	69%	92%	98%
8/19/2022	25.0	23.4	82%	68%	94%	99%
9/2/2022	24.1	23.6	84%	72%	94%	98%
9/16/2022	22.7	25.0	84%	80%	95%	99%
9/30/2022						
10/14/2022						
10/28/2022						
11/11/2022						
11/25/2022						
TARGET	22.0	23.5	85%	80%	90%	95%

Active T&E Population and Absence Details

	Available	Vacation / PL	FMLA	Other	Total Active	COVID
<i>Week Ended</i>						
5/27/2022	5,525	696	218	255	6,694	41
6/10/2022	5,417	782	226	266	6,691	52
6/24/2022	5,345	842	236	254	6,677	54
7/8/2022	5,264	989	187	223	6,663	75
7/22/2022	5,391	811	230	279	6,711	81
8/5/2022	5,458	760	220	282	6,720	86
8/19/2022	5,566	693	229	268	6,756	79
9/2/2022	5,764	568	213	267	6,812	43
9/16/2022	5,676	632	225	305	6,838	34
9/30/2022						
10/14/2022						
10/28/2022						
11/11/2022						
11/25/2022						