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Admitted in FL & CO

April 7, 2023

Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

Re: Docket No. EP 770 (Sub-No. 1), *Urgent Issues in Freight Rail Service—Railroad Reporting*

Dear Ms. Brown:

Pursuant to the Board's October 28, 2022 order in the above-captioned proceeding, enclosed please find CSX Transportation Inc.'s ("CSXT") bi-weekly service progress report providing updates on the key service performance indicators identified in its revised service recovery plan.

CSXT remained above its updated target levels for each of its key service performance indicators for the week ended March 17, 2023. Terminal Dwell fell below 19 hours, while Industry Spot and Pull (STB Metric 5) returned to its high mark of 95%.

Also enclosed is data regarding the daily average number of employees unavailable for service and the cause for such unavailability. CSXT's average daily active T&E population continued to rise for the twelfth consecutive report, to a new high mark of 7,258 for the week ended March 31, 2023.

Sincerely,

A handwritten signature in blue ink that reads "John P. Patelli".

John P. Patelli

Key Service Performance Indicators

	STB Terminal Dwell	STB LOR Velocity	Industry Spot and Pull STB Metric 5	Manifest TPC 24 Hrs STB Metric 7(i)	Unit Train OTA 24 Hrs STB Metric 7(ii)	Intermodal TPC 24 Hrs STB Metric 7(iii)
<i>Week Ended</i>						
5/27/2022	25.4	20.9	83%	66%	92%	95%
6/10/2022	24.7	21.5	80%	71%	90%	97%
6/24/2022	26.2	21.1	77%	64%	87%	98%
7/8/2022	26.0	22.1	77%	68%	92%	98%
7/22/2022	24.6	22.2	80%	70%	93%	100%
8/5/2022	25.1	22.4	78%	69%	92%	98%
8/19/2022	25.0	23.4	82%	68%	94%	99%
9/2/2022	24.1	23.6	84%	72%	94%	98%
9/16/2022	22.7	25.0	84%	80%	95%	99%
9/30/2022	21.6	25.7	81%	82%	92%	99%
10/14/2022	20.8	25.6	84%	85%	96%	100%
10/28/2022	20.1	25.6	86%	86%	95%	100%
11/11/2022	20.6	25.9	89%	88%	94%	99%
11/25/2022	22.0	26.3	86%	85%	92%	100%
INITIAL TARGET	22.0	23.5	85%	80%	90%	95%
12/9/2022	20.0	25.9	91%	92%	96%	100%
12/23/2022	20.9	25.5	89%	87%	96%	100%
1/6/2023	20.0	26.2	91%	92%	96%	99%
1/20/2023	19.2	26.3	92%	93%	97%	100%
2/3/2023	18.9	26.5	93%	92%	97%	100%
2/17/2023	18.6	26.6	94%	95%	96%	100%
3/3/2023	18.3	27.0	95%	95%	97%	100%
3/17/2023	19.3	27.0	94%	94%	95%	100%
3/31/2023	18.8	26.5	95%	94%	97%	100%
4/14/2023						
4/28/2023						
INCREASED TARGET	21.3	24.2	87%	82%	92%	97%

Active T&E Population and Absence Details

Available	Vacation / PL	FMLA	Other	Total Active	COVID
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Week Ended

5/27/2022	5,525	696	218	255	6,694	41
6/10/2022	5,417	782	226	266	6,691	52
6/24/2022	5,345	842	236	254	6,677	54
7/8/2022	5,264	989	187	223	6,663	75
7/22/2022	5,391	811	230	279	6,711	81
8/5/2022	5,458	760	220	282	6,720	86
8/19/2022	5,566	693	229	268	6,756	79
9/2/2022	5,764	568	213	267	6,812	43
9/16/2022	5,676	632	225	305	6,838	34
9/30/2022	5,776	557	215	273	6,821	29
10/14/2022	5,613	636	245	322	6,816	24
10/28/2022	5,758	545	221	297	6,821	25
11/11/2022	5,788	518	240	317	6,863	24
11/25/2022	5,468	893	255	302	6,918	17
12/9/2022	5,972	440	226	296	6,934	27
12/23/2022	5,630	746	257	311	6,944	27
1/6/2023	5,682	736	214	366	6,998	23
1/20/2023	5,974	511	213	369	7,067	0
2/3/2023	6,034	500	222	362	7,118	0
2/17/2023	5,959	580	225	372	7,136	0
3/3/2023	6,074	520	220	362	7,176	0
3/17/2023	6,056	612	197	367	7,232	0
3/31/2023	6,057	623	217	361	7,258	0
4/14/2023						
4/28/2023						