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VIA ELECTRONIC FILING

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July 1, 2022

Ms. Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

ENTERED
Office of Proceedings
July 1, 2022
Part of
Public Record

RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service—Railroad Reporting.

Dear Ms. Brown:

Pursuant to the Board's May 6 decision in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20 as modified in accordance with the Board's June 16 decision. Sincerely,

A handwritten signature in blue ink that reads "T. Owsley".

Travis Owsley
Senior General Attorney

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline (March 4, 2022)	Current ¹	Progress Against Baseline	Target
Overall Velocity	24.4 mph	24.6 mph	+1% 	26 mph
Terminal Dwell	28.8 hrs	27.8 hrs	-3% 	26 hrs
Local Service Performance	87.6%	88%	+0.5% 	90%
On Time Performance	See Next Slide			
Average Trains Holding	147.3	188.3	+27.8% 	95

¹ The data in this column reflects the data BNSF reported on June 29, which reflects performance in the week ending June 24.

BNSF Service Recovery Plan

Key Performance Indicators



	Baseline	Current	Progress Against Baseline	Target
Intermodal	66.9%	57.4%	-9.5pp ↓	70.0%
Coal Unit	66.6%	66.8%	+0.2pp ↑	75.0%
Merchandise	46.9%	52.4%	+5.5pp ↑	63.0%
Grain Unit	62.7%	59.3%	-3.4pp ↓	75.0%
Crude Unit	46.1%	53.5%	+7.4pp ↑	70.0%
Auto Unit	52.0%	55.4%	+3.4pp ↑	63.0%
Ethanol Unit	18.0%	13.8%	-4.2pp ↓	50.0%