



Law Department
500 Water Street, J150
Jacksonville, Florida 32202
TEL. 904-359-3276
EFax. 904-245-3650
John_Patelli@csx.com

JOHN P. PATELLI
CHIEF REGULATORY COUNSEL

305079

Admitted in FL & CO

July 29, 2022

ENTERED
Office of Proceedings
July 29, 2022
Part of
Public Record

Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

Re: Docket No. EP 770 (Sub-No. 1), *Urgent Issues in Freight Rail Service—Railroad Reporting*

Dear Ms. Brown:

Pursuant to the Board's order served May 6, 2022 in the above-captioned proceeding, enclosed please find CSX Transportation Inc.'s ("CSXT") bi-weekly service progress report providing updates on each of the key service performance indicators identified in CSXT's revised service recovery plan.

For the week ended July 22, CSXT experienced positive progress towards its six-month targets for each of CSXT's key service performance indicators. CSXT has maintained or improved its performance for each indicator over the past two bi-weekly progress reports.

Also enclosed is data regarding the daily average number of employees not available for service and the cause for such unavailability, as directed by the Board's order served June 13, 2022 in the above-captioned proceeding.

As with its key service indicators, CSXT made positive progress in its average daily Active T&E population for the week ended July 22.

Sincerely,

A handwritten signature in blue ink, reading "John P. Patelli".

John P. Patelli

Key Service Performance Indicators

	STB Terminal Dwell	STB LOR Velocity	Industry Spot and Pull STB Metric 5	Manifest TPC 24 Hrs STB Metric 7(i)	Unit Train OTA 24 Hrs STB Metric 7(ii)	Intermodal TPC 24 Hrs STB Metric 7(iii)
<i>Week Ended</i>						
5/27/2022	25.4	20.9	83%	66%	92%	95%
6/10/2022	24.7	21.5	80%	71%	90%	97%
6/24/2022	26.2	21.1	77%	64%	87%	98%
7/8/2022	26.0	22.1	77%	68%	92%	98%
7/22/2022	24.6	22.2	80%	70%	93%	100%
8/5/2022						
8/19/2022						
9/2/2022						
9/16/2022						
9/30/2022						
10/14/2022						
10/28/2022						
11/11/2022						
11/25/2022						
TARGET	22.0	23.5	85%	80%	90%	95%

Active T&E Population and Absence Details

Available	Vacation / PL	FMLA	Other	Total Active	COVID
-----------	------------------	------	-------	-----------------	-------

Week Ended

5/27/2022	5,525	696	218	255	6,694	41
6/10/2022	5,417	782	226	266	6,691	52
6/24/2022	5,345	842	236	254	6,677	54
7/8/2022	5,264	989	187	223	6,663	75
7/22/2022	5,391	811	230	279	6,711	81
8/5/2022						
8/19/2022						
9/2/2022						
9/16/2022						
9/30/2022						
10/14/2022						
10/28/2022						
11/11/2022						
11/25/2022						