

239975

EP-726

John L Radovich
800 Jaguar Lane
Dallas, Texas 75226

ENTERED
Office of Proceedings
February 2, 2016
Part of
Public Record

My experience riding Amtrak trains varies tremendously. Amtrak has created late issues on occassion but it is the sitting/waiting in limbo on other trains that creates the biggest delays. Late trains are no fun and create all manners of issues and often extra costs for hotels, connecting transportation and sanity. Train on time per the proposals as I understand it is all but worthless. Dallas is my start/finish on the Texas Eagle and 3 hours late is not a rarity, what the time is in Chicago or San Antonio means nothing to my journey to Austin, Hope or St. Louis.

Knowing I have had good trips raises my ire even more when late all because someone doesn't care about the passenger train and the lives on board. Weather exceptions and breakdowns are part of life but not the norm. Also many hours delay due to grade crossing/tresspassing incidents should be addressed also as those sort of things not only delay the passengers but tie up the railroad which has a ripple effect for 100s of miles on many many trains but I am getting off track here.

I've heard that Amtrak has an incentive program to reward on time trains but evidently that carrot needs a very big stick to wake up railroads first so they can see the treat. Please help make our trains a viable "reliable" transportation mode, thanks.