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Office of Proceedings
July 16, 2024
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Public Record

PUBLIC VERSION

July 16, 2024

CSXT/PAR-65

VIA E-FILING

Cynthia T. Brown
Chief, Section of Administration
Surface Transportation Board
Office of Proceedings
395 E Street, SW
Washington, DC 20423

Re: STB Docket No. FD 36472, CSX Corporation and CSX Transportation, Inc., et al.—Control and Merger—Pan Am Systems, Inc., Pan Am Railways, Inc., Boston and Maine Corporation, Maine Central Railroad Company, Northern Railroad, Pan Am Southern LLC, Portland Terminal Company, Springfield Terminal Railway Company, Stony Brook Railroad Company, and Vermont & Massachusetts Railroad Company

Dear Ms. Brown:

In *Decision No. 9* in this proceeding, served April 14, 2022, the Board¹ ordered that “CSX shall . . . provide a copy of (1) the service metrics that it develops along with NSR and B&E for operations at the Ayer yard and (2) the performance metrics for B&E’s general operations, after those metrics have been finalized.” *Decision No. 9*, slip op. at 53.

Pursuant to the Board’s order, enclosed is a copy of the service metrics that CSX developed along with NSR and B&E for operations at the Ayer yard and the performance metrics for B&E’s general operations. The specific goals are designated as confidential, pursuant to the protective order in place in this proceeding.

Please contact me with any questions.

¹ The acronyms and defined terms used in this Letter are the same as those used in *Decision No. 9* in this proceeding, served by the Board on April 14, 2022, or in the Revised Application filed in this proceeding on July 1, 2021.

Cynthia T. Brown

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Respectfully submitted,

/s/ Anthony J. LaRocca

Anthony J. LaRocca

Peter W. Denton

Sally Mordi

*Attorneys for CSX Corporation and
CSX Transportation, Inc.*

Enclosure

cc: Louis E. Gitomer
All parties of record

Service and Performance Metrics

Key Performance Indicator	Annual	Data Source	Monthly							
	Goals ≤			December	January	February	March	April	May	June

Safety			
Personal Injuries	{ }	Current G&W/FRA Reporting	Annual goal of raw number of FRA reportable injuries
P.I. Frequency Index	{ }		Goal of annual FRA reportable injury frequency index as reported to the FRA
FRA Derailment Index	{ }		Goal of annual FRA reportable derailment frequency index as reported to the FRA
Human Factor Incidents	{ }		Annual goal of raw number of human factor incidents
FRA Reportable Derailments	{ }		Annual goal of FRA reportable derailments
Track Caused Derailments	{ }		Annual goal of total track caused derailments

Train Run Time	Monthly Goal		
Intermodal	{ }	RMI Reporting Data	Monthly goal of average mainline run time for Intermodal trains between Ayer, MA and Mechanicville, NY and Mechanicville to Ayer (as calculated from yard switch to yard switch).
RJED	{ }		Monthly goal of average mainline run time for trains operating from Rotterdam Junction, NY to East Deerfield handling CSX interchange traffic and Rotterdam local traffic (as calculated from departure from yard switch to arrival at destination yard switch).
EDRJ	{ }		Monthly goal of average mainline run time for trains operating from East Deerfield, MA to Rotterdam Junction, NY handling offline destined CSX interchange traffic and Rotterdam local traffic (as calculated from departure from yard switch to arrival at destination yard switch).
MOED/EDMO	{ }		Monthly goal of average mainline run time for trains operating from Mohawk, NY to East Deerfield, MA and return with Canadian Pacific and Norfolk Southern interchange traffic (as calculated from departure from yard switch to arrival at destination yard switch).
EDSA/SAED	{ }		Monthly goal of average mainline run time for trains operating from East Deerfield, MA to San vel (Ayer, MA) and return with Inbound Ayer proper traffic, as well as the offline Norfolk Southern and Canadian Pacific traffic (as calculated from departure from yard switch to arrival at destination yard switch).

Car cycle time by lane			
All lanes	{ [REDACTED] }	Wabtec BI	Car cycle time reports to indicate the timeliness of car cycle time data moving in specific lanes irrespective of train symbol. Goals will be updated no less than annually to reflect our continual improvement objectives.

Slow Orders by Mile			
25 MPH	{ [REDACTED] }		Monthly goal of the total distance of 25 MPH mainline slow orders across the PAS network
10 MPH	{ [REDACTED] }		Monthly goal of the total distance of 10 MPH mainline slow orders across the PAS network

Dwell			
Ayer Total Dwell	{ [REDACTED] }	TMS- Equipment History File from Conductor mCrew events	Monthly goal of the average dwell of all traffic in Ayer Yard
Ayer Exc. CP, Storage, Thru	{ [REDACTED] }		Monthly goal of the average dwell in Ayer yard, with constructively placed, storage, and through cars removed from the calculation.
East Deerfield Total Dwell	{ [REDACTED] }		Monthly goal of the average dwell of all traffic in East Deerfield Yard
E.D. Exc. CP, Storage, Thru	{ [REDACTED] }		Monthly goal of the average dwell in East Deerfield yard, with constructively placed, storage, and through cars removed from the calculation.

CERTIFICATE OF SERVICE

I hereby certify that I have caused this Letter in Docket No. FD-36472, *CSX Corporation and CSX Transportation, Inc.—Control and Merger—Pan Am Systems, Inc., Pan Am Railways, Inc., Boston and Maine Corporation, Maine Central Railroad Company, Northern Railroad, Pan Am Southern LLC, Portland Terminal Company, Springfield Terminal Railway Company, Stony Brook Railroad Company, and Vermont & Massachusetts Railroad Company*, to be served electronically or by first class mail, postage pre-paid, on all parties of record in this proceeding.

/s/ Sally Mordi

Sally Mordi
*Attorney for CSX Corporation and
CSX Transportation, Inc.*

July 16, 2024