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Cynthia T. Brown
Chief, Section of Administration
Office of Proceedings
395 E Street SW
Washington, DC 20423

Re: *Urgent Issues in Freight Rail Service – Railroad Reporting*, STB Docket Ex Parte No. 770 (Sub-No. 1)

Dear Ms. Brown:

In accordance with the Surface Transportation Board's May 6, 2022, Decision in the above-referenced docket, Norfolk Southern Railway Company today is providing the following bi-weekly update to its service recovery plan.

For the week ending June 10, 2022, Norfolk Southern reported the following metrics:

System Velocity	18.63 MPH
Terminal Dwell	26.3 hours
Local Operating Plan Adherence	72.7%
On Time Delivery	55.49%

On June 13, 2022, Norfolk Southern had 932 Conductor Trainees on its property.

Norfolk Southern will continue to update the Board on its progress toward service recovery on a bi-weekly basis.

Sincerely,

/s/ Hanna M. Chouest

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