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July 30, 2025
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CPKC-45

BEFORE THE SURFACE TRANSPORTATION BOARD

FINANCE DOCKET NO. 36500 (SUB-NO. 6)

**CANADIAN PACIFIC RAILWAY LIMITED, ET AL. – CONTROL – KANSAS CITY SOUTHERN, ET AL.
(GENERAL OVERSIGHT)**

CPKC’S JULY 30, 2025 UPDATE TO SERVICE ACTION PLAN

Canadian Pacific Kansas City Limited (“CPKC”), on behalf of its U.S. rail carrier subsidiaries,¹ is providing this update to the “Service Action Plan” reported herein on June 20 (CPKC-34).

FMLM performance remains above 90% system-wide. With FMLM performance consistently back in the normal range, CPKC will revert to reporting this metric in CPKC’s monthly Data Submissions in this docket.

CPKC’s Manifest OTP performance improved further over the past week, to 59.5%. CPKC’s four-week rolling average Manifest OTP performance (of 59.4%) remains above the service action plan trigger associated with this metric (*i.e.*, 58.3%).

Although no formal Service Action Plan was triggered by CPKC’s Manifest OTP performance, CPKC continues to be focused on achieving further improvement in this service metric for customers on the legacy-KCS portion of the network. As noted, manifest OTP performance continues to improve week over week, and the pace of that improvement is more pronounced for customers in the portions of the legacy-KCS network most affected by Day-N

¹ CPKC’s U.S. rail carrier subsidiaries include Soo Line Railroad Company; Central Maine & Quebec Railway US Inc.; Dakota, Minnesota & Eastern Railroad Corporation; Delaware & Hudson Railway Company, Inc. (collectively “CP” or “CP/Soo”); The Kansas City Southern Railway Company, Gateway Eastern Railway Company, and The Texas Mexican Railway Company (collectively, “KCS”).

issues, where volumes have simultaneously been increasing. CPKC also continues to see improvement in other measures of fluidity on the legacy-KCS portion of the CPKC network. For example:

- Car miles per car day, a measure of how rapidly railcars are moving across the network, is up 49.7% from the week ending May 25, a further 14.3 percentage point improvement over last week;
- The average number of railcars on-line (referred to as “ACOL”) is down 20.5% from the week ending May 25, a further 0.3 percentage point improvement over last week;
- Dwell is down 41.9% from the week ending June 1, a further 7.7 percentage point improvement over last week; and
- The number of railcars with dwells in excess of 96 hours (reported in Figure 3 of CPKC’s July 16 Update), fell an additional 19% over the past week.

As a result, CPKC continues to anticipate steady further improvement in its Manifest OTP performance over the remainder of the summer months and beyond. CPKC’s operating, customer care, and information services teams continue to work proactively to support further service improvements while standing ready to address customer concerns as they arise.

CANADIAN PACIFIC KANSAS CITY LIMITED

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July 30, 2025



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CERTIFICATE OF SERVICE

I hereby certify that I have caused the foregoing CPKC's July 30, 2025 Update to Service Action Plan to be served electronically or by first class mail, postage pre-paid, on all parties of record in this proceeding.

/s/ David L. Meyer

David L. Meyer

July 30, 2025