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June 2, 2023

Ms. Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

RE: Docket No. EP 770 (Sub No. 1), Urgent Issues in Freight Rail Service—Railroad Reporting.

Dear Ms. Brown:

Pursuant to the Board's May 6 and October 28 decisions in the above-referenced proceeding, BNSF respectfully submits this update on the status of our service recovery plan filed on May 20 as modified in accordance with the Board's June 16 decision.

Sincerely,

A handwritten signature in blue ink that reads "T. Owsley". The signature is fluid and cursive, with the first name "T." and the last name "Owsley" clearly visible.

Travis Owsley
Senior General Attorney

CC: Mr. Michael Higgins, Office of Public Assistance, Government Affairs, and Compliance

Attachments



BNSF Service Recovery Plan

Key Performance Indicators

	Baseline (March 4, 2022)	Current ¹	Progress Against Baseline	Target
Overall Velocity	24.4 mph	25.9 mph	+6.2% 	26 mph
Terminal Dwell	28.8 hrs	25.9 hrs	-10.1% 	25.5 hrs
Local Service Performance	87.6%	91.4%	+4.3% 	91%
On Time Performance	See Next Slide			
Average Trains Holding	147.3	87.5	-40.6% 	95

¹ The data in this column reflects the data BNSF reported on May 31, which reflects performance in the week ending May 26.

BNSF Service Recovery Plan

Key Performance Indicators

	Baseline	Current	Progress Against Baseline	Target
Intermodal	66.9%	88.2%	+21.3pp 	75%
Coal Unit	66.6%	75.8%	+9.2pp 	75%
Merchandise	46.9%	63.7%	+16.8pp 	65%
Grain Unit	62.7%	74.7%	+12.0pp 	75%
Crude Unit	46.1%	52.9%	+6.8pp 	70%
Auto Unit	52.0%	78%	+26.0pp 	70%
Ethanol Unit	18.0%	31.1%	+13.1pp 	50%