

080216 Yates

Hi, my name is Maureen Yates, 729 Indian Way, Barrington IL 60010. Telephone 847-381-3475. My comment is: I tried to write a letter to you on February 14. I couldn't get through on the website. I couldn't get through on the phone and now I can get through and I just think this is pretty bad. When you can't get through, it's obvious that the line was very full and everyone was trying to phone and email. But I have a letter here that I wrote and I sent it to the newspapers and I wanted to send it to you to be fair. It's very difficult if you can't get through. I wish you had a fax number that I could do this and hopefully that would have gone through. However, I have lots of comments about the rail congestion and one of the things I have pointed out is that the railway lines are 100 years old and what's going to happen when they are more used than they are now. And then we also have the fact that each freight train takes 15 to 20 minutes to pass and then we have 20 odd trains a day in 24 hours; that's 5 hours. So, what's that going to do to an already congested area? Anyway, this is all in my letter and I will send it to you but of course it is too late for the deadline. But then I felt it very difficult to get through to you. So I just wonder if there is any way to make an acceptance. Please call me. Bye.